

QUALITY ASSURANCE – General Policy

METAB is focused on our customers' ultimate success and is committed to having the highest level of quality of our products.

This level of quality is achieved through adoption of a system and procedures that reflect the competence of the Company to the existing situation, needs of customers and independent auditing authorities.

The achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for everyone. This policy is provided and explained to each employee by the Managing Director or Quality Manager.

It is our guiding principle to provide our external and internal customers with a level of quality and service, that consistently meet or exceed expectations through the following philosophies:

Continually maintaining and improving the effectiveness of our Quality System – periodic review of current quality policy and objectives to ensure its effectiveness and suitability.

Meeting or exceeding customer's and organizational requirements – Constant striving for quality products that meet or exceed the customer's and/or organizational requirements.

Effectively communicating up and down the "Supply Chain" – Effective communication of quality policy and objectives to customers, suppliers and our employees.

Hiring the best people in the industry – Training those people on our system and focusing those people on executing our processes flawlessly.

Aligning ourselves with the most competent base of suppliers – The ability of our suppliers to provide us with quality goods and services is critical to our success. We will strive to achieve excellence in our supply chain with a common vision in the areas of quality, continuous improvement and excellence in customer service.